

### My Health Checklist

A guide to help you prepare for your medical appointment

Name						
Data						



An initiative of The John A. Hartford Foundation and the Institute for Healthcare Improvement (IHI) in partnership with the American Hospital Association (AHA) and the Catholic Health Association of the United States (CHA).

This work was made possible by The John A. Hartford Foundation.

© 2024 Institute for Healthcare Improvement. All rights reserved. Individuals may photocopy these materials for educational, not-for-profit uses, provided that the contents are not altered in any way and that proper attribution is given to IHI as the source of the content. These materials may not be reproduced for commercial, for-profit use in any form or by any means, or republished under any circumstances, without the written permission of the Institute for Healthcare Improvement.



## This guide is designed to help you get ready for your medical appointment.

It's meant especially for older adults.

First, it will help you think about different aspects of your health and living well. Then it will help you identify the most important questions or concerns you want to talk about with your provider. A provider is a doctor, nurse, primary care practitioner (PCP), physiotherapist, occupational therapist, dietitian, social worker etc.

Being prepared for your appointment can help you get the care that's right for you. You are part of the team. You can have a say in your care.

### This guide focuses on four areas that can help you think about your health.



#### The 4Ms

For each of the 4Ms, we'll ask you about your situation now, what's going well, and what could be better. Then you can write down any questions you have or things you want to share with your provider.



#### Tips for completing this guide

- You can complete this guide in any order you like. This is about what works for you.
- Take it in small pieces. It's always okay to skip a question. It's fine to take a break and come back later.
- You can talk about your answers with someone you trust.
- These pages are for you to help you gather your thoughts. Later, you can decide what to share with your provider.
- You can print this guide in a larger font. Go to ihi.org/myhealthchecklist for instructions and more resources.

### If you are helping someone else complete this guide:

- Talk about why this will help.
   You might say, "I want to make sure we talk about what's most important to you, so we (or you) can have a more useful conversation with your provider."
- Focus on what matters to the person you support. Remember this is a conversation about their care needs and goals.

# If you are completing this guide on a computer:

First, save the guide to your desktop.

Then open your saved guide and type in your answers.

(Otherwise, what you type will not be saved.)



Think about what is most important to you and what you enjoy most. This can help you think about what's most important for your health.

•	Your situation now • What are the most important things in your life right now? Have there been any health or life changes since your last appointment?				
	SOME IDEAS	Being regularly in touch with the people I care about • Adjusting to retirement • Experiencing grief or regret • Feeling anxious or worried			
•	What's	going well? What activities do you like to do?			
	SOME IDEAS	Play music • Watch sports • My job • Visit my grandchildren • Involved in my community			



<b>)</b>	What could be better? Is anything getting in the way of what you like to do?			
	SOME IDEAS	Trouble sleeping • Taking care of a sick relative • Low energy • Harder to get around • Bladder control issues • Hard to get healthy food • Trouble hearing conversations		
<b>&gt;</b>	What do	o you want your provider to know about you?		
	SOME IDEAS	Who I'm responsible for • Any goals for the year • Who I live with • Who or what in my life makes me feel better • Who or what makes me feel worse		



If needed, medication can be an important part of your health. It's important to make sure it's working well.

Some medication affects us differently as we age. It may interact with other medication or with food, sometimes negatively. We might want to start or stop taking it, or try a different dose.

•	Your situation now • What medications do you take regularly (if any)? What medications do you take only when needed? Include vitamins and supplements, prescriptions, over-the-countermedications, and herbal remedies.
	SOME Calcium • Heart medicine • Inhaler (when my allergies act up) • Diabetes medicine • Daily aspirin
•	What's going well? Are your medications helping you reach your goals?

**SOME IDEAS** More active • Better appetite • Sleeping better



N	$\sim$	гг
N		

Always talk with your provider before starting or stopping a medication or changing how much you take.

•	What could be better? Are your medications causing any problems?			
	SOME IDEAS	Tired all the time • Medicine costs too much • Not sure if medicine is working • Feeling dizzy or nauseated • Bad reaction to medicine • Hard to keep track of what to take and when		
•	What q	uestions or concerns do you have for your provider?		
	SOME IDEAS	I can't afford to pay for my medicines • Do I still need all of these medicines? • Should we check my cholesterol/		

blood pressure? • Who can I call if I have questions? •

Are my vaccines up to date?



This is about your mood and your sense of well-being. It's also about your mental ability, including your memory.

Use the scales below to think about your situation now. There are no right or wrong answers.

How happy do you feel on most days?	
Mostly unhappy	Mostly happy
How much do you worry about changes in your me	mory?
Very worried	Not worried
If applicable, how much do people near you worry a changes in your memory?	about
Very worried	Not worried
Do you want to add anything about your answers? Have you noticed any changes in your mood or me	mory?
SOME Feeling happier • Worrying more or feeling anx IDEAS Forgetting words • Forgetting where I'm going	

getting lost



•	What's going well?		
	SOME IDEAS	Doing well at work • Excited to see my grandchild • When I feel upset, I have someone I can call • Started volunteering	
•	What c	ould be better?	
	SOME IDEAS	Feeling down most days • Trouble focusing • Want to spend more time with people • Overwhelmed with tasks • Feeling lonely • Relationships and intimacy	
•	What q	uestions or concerns do you have for your provider?	
	SOME IDEAS	Sometimes I forget things — does that mean I have a health problem? • I'm feeling anxious that I won't have	



Mobility is about how you move and get around. This includes everything from exercising to getting around the house to going places.

•	Your situation now • How do you move around at home? How do you get from place to place?			
	SOME IDEAS	At home I go for walks • On my feet a lot • I use a cane at times • I do physical therapy • I use a wheelchair		
		<b>Getting around</b> I take the bus • My friend and I drive to errands together • I walk • There's no transportation for me		
	What's	going well?		
	SOME	My home is comfortable to move around in • I regularly do exercise videos • My foot pain is better • I walk my dog		



What c	ould be better? Does anything limit you?			
SOME IDEAS	Trouble breathing when I walk • Feel unsteady when I shower • I've tripped and had a couple of falls • I don't want to drive at night • It's hard to carry my laundry to the machine • Hard to reach higher shelves lately • My back pain means I don't want to exercise			
What questions or concerns do you have for your provider?				
SOME	I've had shoulder pain for a long time — what should			
IDEAS	we do about it? • Need a way to get groceries • What changes could make it safer to move around in my home? • What activities are safe for me? • What if I can't live in my house anymore?			



Next Steps	N	ext	Ste	ps
------------	---	-----	-----	----

Look back over all of your answers. Write up to 3 of your most important questions or concerns for your provider.

**SOME** How can I reduce my knee pain? • Can I take a test to the check my memory? • How can I get stronger?

You may want to talk your answers over with someone else — a family member, a friend, or another person. If you want, you can ask them to come with you to your appointment. Their name:

Your answers may change over time. You can come back to this guide any time to update your answers and write down more questions for your provider.

Bring your questions (and this guide) to your next appointment. Talking about the things that matter to you helps them understand you better. Then together you can choose the kind of care that's right for you.

To start the conversation, you might say: "I have a couple of things that are really important to me. Can we talk about them?" It's okay to ask questions more than once if the answer isn't clear.