

**Tradespersons Code of Conduct**

The members of the Tipperary Older Peoples Council represent views of older people in Tipperary and advocate on their behalf. This code of conduct aim is to support older adults to remain in their own home, to live independently and to propose a standard for our local tradespersons when engaging with older adults in County Tipperary.

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| **Do** | **Do Not** |
| * Respect older people * Charge a reasonable rate * Provide an estimate of costs * Provide an invoice and receipt for work done * Comply with health and safety regulations * Have appropriate insurance cover * Only take on work you are qualified to do * Make appointments in advance and call to cancel if unable to attend at the agreed time * Leave the work area clean and tidy * Stand over your work, and make good if there are any issues due to poor workmanship or poor materials being used | * Charge more than the agreed price * Start work without an agreed price * Look for payment before the job is complete * Call to a person without an appointment * Fail to turn up to an appointment * Take on work if it cannot be achieved within a reasonable time frame, as agreed in advance Breach any person's confidentiality * Do not advertise as approved by Tipperary County Council |